



| *SUNDARAM HOME*

We wish to inform you that in line with RBI directions on payment of Ex-gratia amount to borrowers in specified loan accounts, we have since credited the amount to eligible borrowers' loan account on 05.11.2020. We have also sent a SMS to our customers intimating the same. The amount credited shall be adjusted towards EMI/PEMI dues.

The ex-gratia amount is the difference between Compound Interest and Simple Interest for the period 01.03.2020 to 31.08.2020 or till the date of loan closure for the outstanding loan as on 29.02.2020 at the rate of interest prevailing on 29.02.2020.

Please note that Borrowers whose loan accounts are Standard as on 29.02.2020 and whose aggregate of all facilities with lending institutions is upto ₹ 2 crore have been given this benefit.

If you have any grievance in this regard, please write to us at grievanceexgratia@sundaramhome.in mentioning your loan account number and registered mobile number.